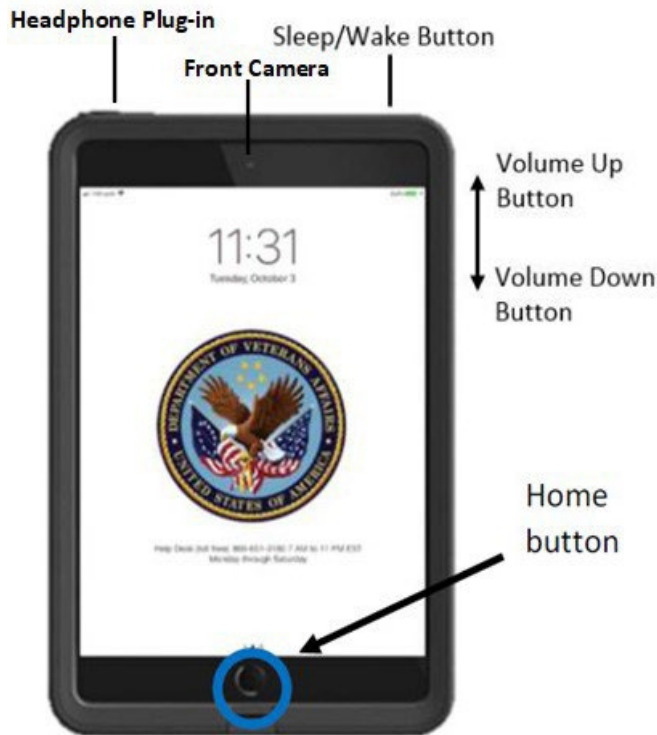


Veteran iPad Tips for a Successful Appointment

Before your appointment, get to know the buttons on your iPad:



Additional Tips:

- Put your passcode in a safe place for easy finding when using the iPad
- Keep the iPad in the protective case to avoid damage
- Avoid using the iPad near food or water, direct sunlight, magnetic fields (including MRIs), or dusty environments

The "Sleep/Wake" button also turns your iPad on & off.
If you do not have a "Home Button", swipe up on your device to return to home screen.

During Your Appointment:

- Find a quiet place for your appointment. If helpful, plug headphones into the iPad to better hear your provider
- Keep any necessary assistive devices nearby (hearing aids, glasses, supportive seating, etc.)
- If you have specific questions to discuss with your provider, write them down and have them ready for your appointment

Enjoy your appointment!

If you have any difficulties joining your appointment, watch this video through the Internet or call the telephone number below for help:

<https://youtu.be/edQ8XuU87D0>

Office of Connected Care Help Desk:
1-866-651-3180